



# INFORM AND INVOLVE THE PEOPLE AND LOCAL ACTORS

From the beginning of the projects, **Total places particular importance on informing and consulting the local population and addressing their concerns**, both at the local and national level. Their involvement is a key factor in the success of these projects.



### A CLEAR FRAMEWORK FOR PARTICIPATORY AND INCLUSIVE DIALOGUE

A plan\* clearly defines the relationships and interactions with all the stakeholders involved in the project.



### A PERMANENT DIALOGUE IN THE FIELD IS CONDUCTED BY DEDICATED LIAISON AGENTS

who are in direct contact with the population. They gather concerns and liaise with the project operator.



### THE PEOPLE IMPACTED BY THE PROJECT ARE INVOLVED AT EACH STAGE

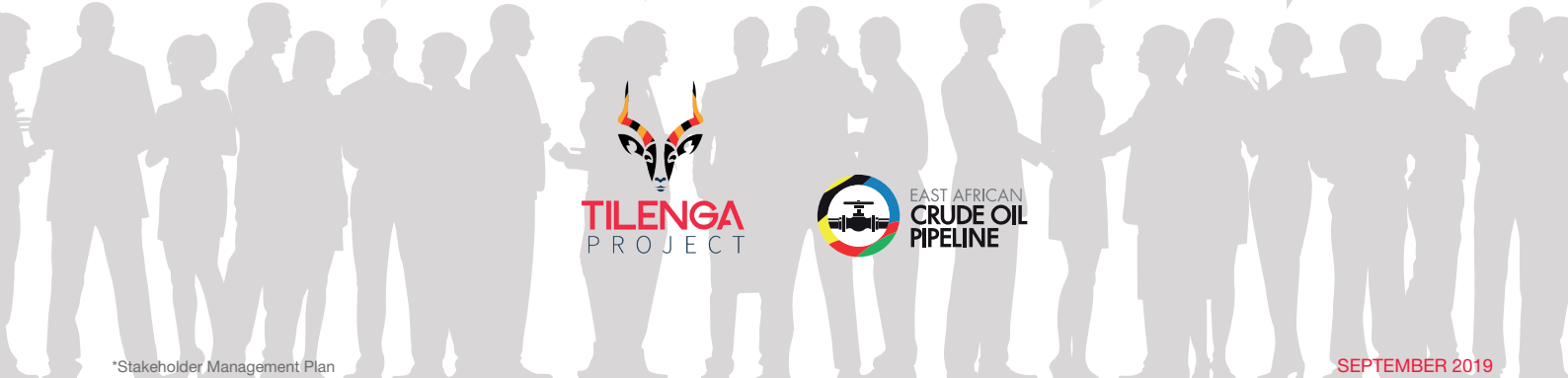
of the projects through local committees set up in Uganda at the village and district level.



### QUARTERLY INFORMATION MEETINGS ARE HELD

at the national and local level. Invitations are made by radio announcements, email, or letters.

## CONSULTATION OF ALL STAKEHOLDERS INVOLVED IN THE PROJECT



## INFORMATION AND CONSULTATION CENTRAL FOR PROJECTS

### THE **TILENGA** PROJECT



**+ 10,000 PEOPLE  
CONSULTED**

When conducting the Environmental and Social Impact Assessment (ESIA).



**+ 4,000 MEETINGS**

with the people concerned and civilian organizations for zone 1 of the relocation plan.



**FEEDBACK FROM THE  
PERSONS CONCERNED  
INCLUDED IN THE UPDATE  
OF THE IMPACT STUDY**

which was approved by the government environmental authority (NEMA).



**35 LIAISON OFFICERS**

in constant contact with local communities.

THE COMPLETED ENVIRONMENTAL AND SOCIAL IMPACT ASSESSMENT OF THE TILENGA PROJECT IS **AVAILABLE ONLINE [HERE](#)**

### THE **EACOP** PROJECT



**+ 58,000 PEOPLE  
CONSULTED**

When conducting the Environmental and Social Impact Assessment (ESIA): 23,000 in Uganda and 35,000 in Tanzania.



**+ 3,100 MEETINGS**

held throughout the pipeline project since November 2018: 600 in Uganda and more than 2,500 in Tanzania.



**FEEDBACK FROM THE  
PERSONS CONCERNED  
INCLUDED IN THE UPDATE  
OF THE IMPACT STUDY**

that was submitted to the Ugandan and Tanzanian authorities.



**30 LIAISON OFFICERS**

deployed all along the pipeline route to be in constant contact with local communities.

THE ENVIRONMENTAL AND SOCIAL IMPACT ASSESSMENT OF THE EACOP PROJECT HAS BEEN SUBMITTED TO THE UGANDAN AND TANZANIAN AUTHORITIES